

1) DEFINITIONS

“Event” shall mean MARMOMAC, the International Trade Fair for Stone, Design and Technology, organised by Veronafiery.

“Regulations” shall mean the general contract conditions enclosed herein.

“Organiser” shall mean the owner of the organisation of the Event and its brand, that is Veronafiery, which stipulates this contract as the owner and lessor of exhibition areas and related services.

“Direct Exhibitors” shall mean companies taking part in the Event as users of exhibition areas with their own stands, personnel and products through the direct signing of contracts with the Organiser (direct owner of the area and/or stand).

“Co-exhibitors” shall mean companies taking part in the Event with personalised spaces, products and personnel effectively present in the area of a Direct Exhibitor.

“Represented Company” shall mean a company present only with “guest products”, brand or trademark on the stand of a Direct Exhibitor.

Direct Exhibitors are responsible for the trade sector compatibility of Co-exhibitors and Represented Companies.

2) SITE - DATE - TIMES - ENTRANCES

The event will take place from 26 to 29 September 2018 at the Veronafiery Exhibition Centre. Access Timetable: 9:30 a.m. - 6.00 p.m. every day from 26 to 28 September; on Saturday 29 September access will be from 9:30 a.m. to 5:30 p.m. Holders of Exhibitor Passes may enter the Exhibition Centre one hour prior to the access timetable; exhibitors must leave the halls no later than half an hour after closing time.

Entrance to the Event is on payment (registration required) and exclusively for professional trade visitors.

The Organiser reserves the right at its complete discretion to modify the timetable indicated above and eventually the date of the Event itself, as well as to suspend entrance by trade professionals for unexpected organisational requirements without this constituting reason for liability or any claim whatsoever against the Organiser itself.

3) ENTRANCE AND TRADE SECTOR REQUIREMENTS

In order to safeguard the specialist contents of the Event, the Organiser reserves the right at its complete discretion to accept or refuse applications to take part in the Event and will motivate its decisions in the event of refusal.

Only Exhibitors whose activities are included in the relative trade categories for which the event it is authorised will be accepted, i.e. the following products and/or services: stone, marble and granite, agglomerates and conglomerates, Holy Arts, memorials, artistic steels and bronzes; machines and equipment, transport and hoisting systems, abrasives, diamond tools, chemical products and accessories

for the stone industry; information technology, publishing, trade press, authorities, associations and services.

The Exhibition is also open - directly or through representatives - to all producers, dealers, authorities, institutions or consortia operating in the trade sectors as per this Article. Representatives may only attend the Exhibition in this specific role using their own company name.

Applications shall be considered as accepted only when Veronafiery issues confirmation of the show area and the relative “Stand Assignment Notification”.

4) APPLICATIONS

Enrolment in the Event requires submitting to the Organiser, within the deadlines and in the manner envisaged therein, the online **Registration Application** duly filled out through the Exhibitor Exclusive Area, together with the bank receipt as proof of payment of the **advance confirmation deposit** (equal to the Registration Fee + 30% of the amount due for the exhibit area + V.A.T., if due) in accordance with the terms and modes of payment indicated in the Application Form and in the General Regulations.

The Company details and profile for the event’s **Official Catalogue**, the Trade Repertory, the products and services that the Exhibitor intends to promote and/or exhibit, as well as any eventual registration applications for **Co-exhibitors and/or Represented Companies** (if the Direct Exhibitor represents other companies in its exhibition area or promotes their relative image/product/brand/trademark) must be entered and completed in the dedicated “Catalogue Page” available in the Exclusive Area within the deadline specified in these General Regulations.

Registration applications which are incomplete, unaccompanied by the advance payment receipt and/or non-conforming to the foregoing cannot be accepted.

Exhibitors owing sums to the Organiser in the case of non-payment of sums concerning other previous events will not be enrolled in the new edition of the Event until the outstanding sums in question are settled. Whenever such Exhibitors make advance payments for the new Event, such payments will be retained by Veronafiery as balance/advance on existing sums due: participants expressly waive the faculty of different attribution of payments as per Article 1193, item 1, of the Civil Code.

The Organiser will issue the Exhibitor with a receipt for payment attributed as balance/advance for existing debts, as per and to the effect of Article 1195 of the Civil Code.

5) PAYMENTS

On receipt of a correct Application Form complete with documents and relative payment of the advance as per Article 4, the Organiser will issue an initial invoice for the amount paid by the Exhibitor, although this does not bind Veronafiery to accept the application and participation request. Whenever applications are not accepted, these amounts will be returned without any surcharge for interest. Exhibitors who submit Application Forms after the term envisaged for paying the balance of sums for exhibit areas shall pay to Veronafiery the full sums due on forwarding said Registration Applications.

Balance of sums due for exhibit areas: Exhibitors must settle the full balance within 15 days after the issue of the “Stand Assignment Notification” and in any case **by and no later than 6 July 2018**.

In order to take possession of assigned stands, Exhibitors must present the receipt of balance payment on arrival at the exhibition centre. **Entrance to the**

exhibition centre will be denied to companies and/or their staff who are unable to prove effective payment of outstanding balances for the show area in question.

Balance for other services: payments for services must be settled before the start of the Event and in any case in conformity with the dispositions of the individual order forms included in the “Exhibitor’s Services Manual”.

Authorisation through the issue of relative permits to exit the exhibition centre with products displayed and/or set-up materials at the end of the Event will only be given to exhibitors who have settled the balance of all sums due for areas and services. Following such definition of administrative positions and in order to take goods out of the Exhibition Centre, Exhibitors and/or stand contractor companies must present the “Exit Permit” issued by Veronafiery to surveillance staff.

6) TARIFFS, ENROLMENT DEADLINES & ASSIGNMENT OF EXHIBITION AREAS

Registration fees, tariffs and registration deadlines are indicated in the General Regulations. **Tariffs per sq.m of show space are applied to the entire occupied area with continuous perimeters and do not include any type of set-up or partition wall between the stands**, except for the fully equipped indoor areas Premium.

6.1) The “Direct Exhibitor” registration fee of € 650.00 + VAT includes the following services:

- registration and insertion in the Official Catalogue;
- one copy of the Official Catalogue;
- registration and insertion in the List of Exhibitors published on the event site;
- insurance cover for civil liability risks for third-parties and insurance for other Exhibitor risks in accordance with the maximum sums and conditions envisaged at Article 13.2 of these General Regulations;
- advertising tax for stands as per the limits defined in Article 12.3;

- No. 2 exhibitors passes for entrance to the Event;
- No. 1 car parking pass inside the Exhibition Centre. The parking areas reserved for Exhibitors are available until all places are fully booked and are not supervised; inasmuch, the Organiser declines any and every responsibility for eventual theft or damage that may involve parked vehicles;
- No. 100 electronic invitation cards;
- access to all services provided by Veronafiery in the Exhibitors Exclusive Area;
- Internet Wireless connectivity: no. 2 free WIFI accounts during the exhibition days.

The “Represented Company/Co-exhibitor” registration fee of € 420.00 + VAT includes the following services:

- registration and insertion in the Official Catalogue with the wording “Represented by:/Presented by ...” followed by the name of the Direct Exhibitor to whom the stand is assigned. For eventual insertion in the Official

Catalogue of Co-exhibitors without the wording "Represented by:/Presented ..." followed by the name of the Direct Exhibitor to whom the stand is assigned, please refer to the relative enrolment as Direct Exhibitors and payment of the registration fee of € 650.00 + VAT;

- registration and insertion in the List of Exhibitors published on the event site;
- one copy of the Official Catalogue;
- Internet Wireless connectivity: no. 1 free WIFI account during the exhibition days for each duly registered represented company / co-exhibitor;
- n. 2 exhibitor passes for entrance to the Event.

1.2) Exhibit Space Rates

6.2.a) Exhibit Space Rates reserved for companies that participated in the 2017 edition of the Event

The discounted exhibit rates for **registration application and advance payment sent by 31 January 2018** are the following:

- € 143.00/sq.m + VAT for indoor areas with one open side (space only);
- € 150.00/sq.m + VAT for indoor areas with two open sides (space only);
- € 155.00/sq.m + VAT for indoor areas with three open sides (space only);
- € 162.00/sq.m + VAT for indoor areas with four open sides (space only);
- € 100.00/sq.m + VAT for outdoor areas (space only).

The official full exhibit rates for **registration application and advance payment sent after 31 January 2018** are the following:

- € 165.00/sq.m + VAT for indoor areas with one open side (space only);
- € 175.00/sq.m + VAT for indoor areas with two open sides (space only);
- € 180.00/sq.m + VAT for indoor areas with three open sides (space only);
- € 190.00/sq.m + VAT for indoor areas with four open sides (space only);
- € 120.00/sq.m + VAT for outdoor areas (space only).

For **registrations submitted by 31 January 2018** along with the advance payment receipt, exhibitors will be applied **discounted rates** as indicated above (art. 6.2.a) and in the "Exhibit Rates Prospectus" available in the Exhibitors Exclusive Area. To benefit from these special discounted tariffs, Exhibitors should submit documentation and deposit payment as per previous Article 4, by and no later than 31/01/2018. The date of the payment will be used to define the application of promotional/special rates, as indicated above.

For registration applications received after 31 January 2018 and/or for those forwarded without the related 30% deposit payment, exhibitors will be applied **official full exhibit rates as indicated in this document** (art. 6.2.a).

All-inclusive Exhibit Rate (space + turn-key stand) for **fully equipped exhibit areas PREMIUM** for **registration application and advance payment sent by 16 March 2018: € 190,00/sq.m + VAT** for indoor spaces from 16 up to 48 sq.m.

The space decoration includes: partition walls, carpet, electric system/control panel with spotlights and sockets, company name-board, 1 table, 3 chairs, 1 coat stand e 1 waste bin, as detailed on the dedicated brochure for fully equipped indoor areas 'Premium', available in the Exhibitors Exclusive Area.

6.2.b) Exhibit Space Rates for New Companies and First-Time Exhibitors for registration application and advance payment sent by 16 March 2018:

- € 165.00/sq.m + VAT for indoor areas with one open side (space only);
- € 175.00/sq.m + VAT for indoor areas with two open sides (space only);
- € 180.00/sq.m + VAT for indoor areas with three open sides (space only);
- € 190.00/sq.m + VAT for indoor areas with four open sides (space only);
- € 120.00/sq.m + VAT for outdoor areas (space only).

All-inclusive Exhibit Rate (space + turn-key stand) for **fully equipped exhibit areas PREMIUM** for **registration application and advance payment sent by 16 March 2018: € 212,00/sq.m + VAT** for indoor spaces from 16 up to 48 sq.m.

The space decoration includes: partition walls, carpet, electric system/control panel with spotlights and sockets, company name-board, 1 table, 3 chairs, 1 coat stand e 1 waste bin, as detailed on the dedicated brochure for fully equipped indoor areas 'Premium', available in the Exhibitors Exclusive Area.

The following shall be considered New Companies and First-Time Exhibitors:

- Companies participating in the Event, as direct exhibitors, for the first time ever;
- Companies participating again in the Event, as direct exhibitors, after one or more years of absence.

7) TRANSFER, CANCELLATION AND WAIVER

Total or partial transfer of stands, even without charge, is absolutely forbidden. If the Exhibitor is unable to attend the Event, the cancellation and waiver must be notified in timely fashion and in writing to Veronafiere by means of registered letter with confirmation of receipt.

- In the event of cancellation and waiver formalised **by 6 July 2018**, the Organiser will withhold all sums paid by way of advance confirmation deposit by the Exhibitor at the time of enrolment (*registration fees + 30% of show area + VAT*).
- In the event of a cancellation and waiver notified **after 6 July 2018**,

8) STAND SET-UPS

Installation of stand set-ups must conform with the dispositions envisaged in the Technical Regulations of Veronafiere included in the "Exhibitor Services Manual". The show area assigned is not furnished, except for the fully equipped indoor areas Premium.

The Organizer does not provide partition walls between the stands, if not expressly requested. Exhibitors interested in the set-ups/shell scheme stands offered by Veronafiere (i.e.: partition walls, carpet, furnishings) will find relative descriptions and costs in the specific order forms enclosed in the "Exhibitor Services Manual". Exhibitors who, on the other hand, intend to set up and install their own exhibition areas or engage and appoint fitters/stand contractors are required first and foremost scrupulously to observe the contents of the Technical Regulations. Exhibitors and/or stand contractors are not authorised to anchor billboards,

The above-mentioned exhibit space rates include the following services:

- electrical connection: no. 1 electrical connection up to a maximum of 18 kW (32 ampere, three-phase), consumption not included;
- consumption of electricity: 2 kW every 16 sq.m for inside and outside areas;
- general cleaning of the stand: cleaning of floors and eventual finishings (e.g.: carpet) -excluding materials/machinery on show- dusting of furnishings and emptying of wastepaper baskets from the day before the event and every evening of event days;
- no. 200 electronic invitation cards; additional invitation cards can be purchased by filling out the specific form in the "Exhibitor Services Manual";
- Exhibitor Passes for access to the event: no. 2 passes for every 10 sq.m up to a maximum of 60 passes;
- "Dealer/Agent" Passes for access to the event: no. 1 pass for every 10 sq.m up to a maximum of 40 passes;
- No. 1 car parking pass outside the Exhibition Centre for areas up to 79 sq.m; no. 1 car parking pass inside the Exhibition Centre plus 2 parking passes outside the Exhibition Centre for areas from 80 up to 159 sq.m.; no. 2 car parking passes inside the Exhibition Centre plus 3 parking passes outside the Exhibition Centre for areas over 160 sq.m. The parking areas reserved for Exhibitors are available until all places are fully booked and are not supervised; inasmuch, the Organiser declines any and every responsibility for eventual theft or damage that may involve parked vehicles;
- No. 3 WIFI accounts for exhibit areas from 16 to 128 sq.m; no. 8 WIFI accounts for areas over 128 sq.m;
- general promotion, heating, ventilation, general surveillance (excluding stands), general lighting of halls, information, sanitary facilities, first aid, supervision by fire fighting authority.

No surcharge for double decker stands.

The official closing date for registrations is 16 March 2018.

Registration applications received after the expiry of enrolment (16/03/2018) will be accepted with reserve and put on the waiting list.

The Application Form is an irrevocable contractual proposal of participation for the Exhibitor and involves full acceptance of the General Regulations and the Technical Regulations, as well as the obligation on the part of the Exhibitor to uphold all the standards and dispositions issued by Veronafiere, even subsequently, for the organisation and successful operation of the Event.

The request of exhibition areas and open sides is only merely indicative and subordinated to availability. The minimum exhibition area which can be assigned inside the Pavilions is 16 sq.m (4x4 m and multiples). For stands with 2 open sides, the minimum exhibition area is 32 sq.m (depending on availability). In the outdoor areas, the minimum space is 40 sq.m.

The show area assigned is not furnished/equipped: it has no partition walls, carpet and/or furnishings, except for the fully equipped indoor areas Premium.

Any requests for the exhibit space expressed and sent by the Exhibitor together with participation documents and in relation to the show area (i.e.: total sq.m desired, open sides, preferred location, etc...) are just purely indicative, not binding on the Organizer, and may not be considered as effective conditions for the Application Form, since acceptance of the Application Form and the assignment of exhibition spaces is the exclusive competence of Veronafiere who will assign areas in compatibility with its own organisational and layout requirements in relation to available space. The exhibitor is not contracting for a specific booth and/or location, but rather for the right to participate as an exhibitor at the Event. Veronafiere will inform the Exhibitor in writing of acceptance of the Application Form presented, by means of issuing final confirmation of the show area and the relative "Stand Assignment Notification".

As regards the assignment and confirmation of the exhibit spaces, Veronafiere will give preference and priority to companies that participated as direct exhibitors in the previous edition of the event and that have duly registered and submitted the application form and deposit payment by the deadlines and within the terms provided for by Art. 4 and 6 of the event's General Regulations.

First-time applicants and/or companies participating again as direct exhibitors after one or more years of absence, will be eventually sent the "Stand Assignment Notification" when first-round space allocations to the above-mentioned repeat and regular exhibitors have been duly completed, and only if exhibit areas are still available.

The Organiser reserves the right at its complete discretion to modify the locations and features of exhibition areas requested and/or already assigned. Any such modification shall not entitle the Exhibitor to raise any exception nor to claim any compensation for presumed current or future damages.

the Organiser will withhold and/or demand full payment of the financial consideration due for the registration fees and show area assigned to the Exhibitor by way of penalty for compensation against damages arising from non-attendance by the Exhibitor at the Event.

- **As of 1 September 2018**, in the event of cancellation and waiver, the Organiser may demand full payment of the financial considerations due by the Exhibitor for registration fees and show areas assigned and a penalty equal to 20% of said sums, while also reserving the right to claim higher damages.

trusses, rigging and/or other overhead structures to the ceilings of the halls. **Anchorage to the structures of the halls is the exclusive competence of Veronafiere.**

The installation and set-up of stands may be implemented on prior presentation to the Organiser of a stand set-up project and necessary technical documents and its approval issued by the competent offices of Veronafiere.

To this end, within 60 days prior to the start of the event, Exhibitors shall choose and declare what kind of stand fitting they will set up/install and shall inform the Organiser using the "Stand Documents Portal" page available in the Exclusive Area.

Exhibitors who intend to set up and install their own booths with their own staff

must upload in the Stand Documents Portal also the complete documentation of the stand fitting/decoration. Exhibitors must write in the above-mentioned portal the name of the stand contractor that they engage. In this last case, the appointed stand contractor will be in charge to upload all the documentation of the stand fitting and of its company.

Veronafiery's competent technical offices, after carrying out appropriate verifications will then give the go ahead for the company/ies to access the Exhibition Centre.

If the booth's set-ups belong to the "Special Set-up" category the "Stand Set-up Project" must be accompanied by the structural design calculation report stamped and signed by an accredited Professional Technician and it is compulsory to fill out the form 5C included in the Exhibitor's Services Manual.

The permitted height for construction associated with stand set-up, **without having to request authorisation from neighbouring stands, is 4 meters** from ground level. It is in any case the Exhibitors responsibility to contact the adjacent companies, notify their neighbours of the height of their booth, as well as to discuss respective wall heights and to reach an agreement.

The construction of two-level stands is allowed for this Event and the design of the stands must observe the dispositions included in the Technical Regulations. Non-observance of these procedures will mean that authorisation to access the exhibition centre and set up the exhibition area will not be given.

In order to highlight products displayed in relation to set-ups and for safety reasons, it is not allowed to install continuous walls enclosing the stand, even using different elements, having lengths more than 50% of the individual free open sides and of nonadjacent stand sides or frontages.

N.B. Stacking marble blocks is only allowed in outdoor areas and must be expressly authorised by Veronafiery, upon presentation by the exhibitor of form no. 5c of the Services Manual, or alternatively, upon presentation of a static suitability certificate prepared by an accredited professional technical expert.

Authorisations and actions by the Organiser do not in any way incur any responsibility, which in any case remains exclusively with the Exhibitor.

Whenever during Set-up stages, the stand is positioned incorrectly or in any case not in the area assigned, as indicated in the floor plan sent to the Exhibitor together with the "Stand Assignment Notification", the Organiser may, using its own system and without accepting any responsibility whatsoever, move all materials and charge the Exhibitor for eventual expenses and damage sustained. It is understood that if the competent offices, at their sole discretion, identify any situation that does not safeguard image and security of neighbouring exhibitors, visitors, service personnel and infrastructures, Veronafiery reserves the right to request to modify the project, the technical reports signed by an accredited professional and/or the certificate of static suitability.

May we remind that the safety management during the set-up and dismantling stages is now regulated by the DM 22-07-2014 ("Decreto Palchi e Fiere"). In particular, high stand constructions/set-ups (i.e.: set-ups higher than 6.5 m) must follow dispositions similar to those defined by current law and regulations for construction sites.

Information regarding the installation area and the exhibition centre listed in the attachments I and IV of DM 22-07-2014 are available in the Technical Regulations of Veronafiery. Stand contractors and exhibitors are required to examine the above said Decree and evaluate its application according to their own specific case.

According to D.Lgs 81/08, during stand installation and dismantling stages all personnel must be provided with an ID working badge to access the Exhibition Center.

For all items not expressly specified in this document, please refer to the dispositions indicated in the Technical Regulations of Veronafiery which are an integral part of these General Regulations and herein understood as formally and integrally accepted.

8.1) Set-up stage

Unless otherwise defined, **indoor and outdoor areas are made available for stand set-up operations with the following timetable:**

✓ **Halls 2-3-4-5 and outdoor Area A, Avenue H and G:** from **07:00 a.m. to 8:30 p.m., from 14 to 24 September 2018;** Stand installation and decoration must be completed by and no later than 8:30 p.m. on 24/09/2018. **On 25 September 2018** from 7:00 until 2:00 p.m. **access to the pavilions and area mentioned above will be permitted to exhibitors only** to see their booths and/or eventually to accommodate their samples. On the eve of the exhibition, stand installation, construction and/or material handling operations will not be permitted and access will be denied to all stand contractor companies.

✓ **Halls 6-7-8-9-10-11-12 and outdoor Area B-C-D, Avenue E:** from **07:00**

a.m. to 8:30 p.m., from 17 to 24 September 2018; on **25 September 2018** from **7:00 a.m. to 4:00 p.m.**

In Halls no 2, 3, 4, 5 and in outdoor Area A, Avenue H and G, stand installation and set-ups must be completed by and not beyond 8:30 p.m. on 24/09/2018.

In Halls no 6, 7, 8, 9, 10, 11, 12 and outdoor Area B, C, D and Avenue E, stand installation and set-ups must be completed by and no later than 4:00 p.m. on 25/09/2018.

On the last day prior to the opening of the show, Exhibitors and/or stand contractor companies that are still working inside the Exhibition Centre for the set-up of their booths even after the permitted hours mentioned above, will be charged € 150.00 + VAT for each additional hour after the deadlines set by the Marmomac General Regulations.

Access to the exhibition centre will only be allowed to Exhibitors and/or stand contractors duly authorised following presentation of "Set-up projects" and required accompanying documentation (e.g.: stand floor plans, full structural and dimensional drawings, compulsory technical forms of the "Exhibitor's Services Manual", fire prevention certificates, structural material details, testing certificates of materials, list of personnel involved in stand set-up operations, etc.) as required by the Technical Regulations.

Loading and unloading and material handling operations with mobile cranes have to be completed by and no later than 8:30 p.m. on 24 September 2018. After that date, orders for goods handling with cranes will not be processed / accepted.

Stands that are not occupied by 10.00 a.m. on the day prior to the opening of the Event will be considered as abandoned and consequently at the full disposition of Veronafiery, that may utilise them at its complete discretion: the dispositions of Article 7 "Transfer, Cancellation and Waiver" shall apply.

Stands are granted exclusively for the area and position indicated in the ground plan/ floor plan sent to the Exhibitor together with the "Stand Assignment Notification".

8.2) Dismantling Stage

Stands must absolutely be dismantled - except for other agreements - by 12:30 p.m. on 3 October 2018. Otherwise, the Organiser reserves the right to disassemble the structures and store goods, without any responsibility/liability and at the expense, risk and hazard of the infringing party.

Areas are available for dismantling operations from 30 September to 2 October from 7:00 a.m. to 8:30 p.m.; on 3 October 2018, from 7:00 to 12:30 p.m. (half past Middy).

For every day that assets, goods or structures remain in the Exhibition Centre beyond the term defined for disassembly and clearance of stands, the Exhibitor will be charged a sum of € 1,000.00 + VAT by way of penalty, as well as other compensation in the event of damages in excess of this sum. In relation to organisational requirements and in any case from the closing date for the show area dismantling stage, the Organiser may transfer assets and/or structures that have not been claimed or in any case left in the Exhibition Centre to the Veronafiery Warehouse, where the goods will remain at the disposition of the legitimate owners; every risk and expense for such transfer to and storage at the Veronafiery Warehouse, as per Articles 1787 and following of the Civil Code, will be borne by the Exhibitor.

Thirty days from the end of the dismantling period, Veronafiery will carry out definitive removal of material and will charge the exhibitor and/or his appointed stand fitter all costs involved in handling, transport, removal and disposal

Within the term set for disassembly, Exhibitors must re-consign show areas in the same status in which they were originally provided. In the event that waste material is left behind (wood, carpet, paper, etc.), Veronafiery will carry out cleaning of the area and disposal of waste and will debit the exhibitor with the costs sustained on the basis of the current tariffs for authorised disposal for each type of waste. If the adhesives used to secure stand flooring to the ground is not removed, Veronafiery will debit the Exhibitor a sum of € 25.00 + VAT for every linear metre left in situ in the show area as partial recompense for the costs sustained for cleaning, removal and disposal. Veronafiery may also charge the Exhibitor with € 500.00 per mc/cubic meter or part thereof, as penalty for waste material left and abandoned inside the fairgrounds.

During the dismantling stage, no access will be allowed to the Exhibition Centre to collect materials to any company (exhibitor and/or stand contractor) that has not already been officially registered and accredited on the Stand Documents Portal or which is not in good standing with the presentation of the compulsory documentation required by General and Technical Regulations.

The exhibitor, delegated person or representative should be present from start to finish of the dismantling of the stand in case of any possible issues or damage notification.

9) SHIPMENTS AND MATERIAL HANDLING

Exhibitors are free to use their own shipping agents to perform railway and customs procedures. The Official Shipping Agent of Veronafiery is also able to perform railway and customs procedures and effect loading/unloading of goods provided that Exhibitors request and book this service in advance directly through the Official Shipping Agent, using the specific order form. Shipment and/or goods handling services by the Official Shipping and Logistics Agent are subject to the tariffs -already approved by the Organiser- indicated in the foregoing order form. It is agreed that every legal relationship shall exclusively be entered upon between the Exhibitor and the Official Shipping Agent. These services are inasmuch subject to direct confirmation by the Official Shipping Agent. The Organiser provides only to Exhibitors requesting the services of the Official Shipping and Logistics Agent a reserved entrance for goods loading/unloading operations performed in accordance with the scheduling of the Organiser's Official Shipping Agent.

9.1) Handling in the exhibition centre

Goods loading/unloading operations inside the exhibition centre are performed exclusively by the Official Shipping and Logistics Agent at tariffs indicated in the order form in the "Exhibitor's Services Manual".

Goods unloading and positioning operations must be completed by and no later than 8:30 p.m. on the day prior to the eve of the Event. **On 25 September 2018, the day before the opening of the Exhibition, it is strictly forbidden to use cranes for material handling.**

Companies that, due to unpredictable occurrences, are not able to unload/handle their goods during the regular allowed set-up period and **very exceptionally** receive -despite Marmomac General Regulations- the authorization of Veronafiery to handle material with cranes on 25 September, will be then charged for € 500.00 + VAT.

10) MACHINES IN MOVEMENT - ACCIDENT PREVENTION

Only in exceptional circumstances and upon prior authorisation of the Organiser may the machinery on show be operated, under the exclusive responsibility of the Exhibitor and in accordance with the Technical Regulations.

Exhibitors must take all necessary precautions to safeguard its own personnel and operators and also apply the verifications and dispositions defined by current law and regulations in order to obtain necessary permits from competent authorities. At least 60 days prior to the start of the Event, Exhibitors must request the Organiser in writing for authorisation to operate machinery on show. In the

event of demonstrations involving the participation of Visitors, the Organiser may require additional documentation to ensure the safety of Exhibitors and Visitors.

The Organiser reserves the right to limit and/or prevent the operation of machines that may compromise the safety of Exhibitors and/or Visitors or cause excessive disturbance, even if prior authorisation has been granted.

11) PHOTOGRAPHY AND REPRODUCTION OF COPYRIGHT MATERIALS

Stands and products displayed may not be photographed/filmed or in any case reproduced without the authorisation of the Exhibitors in question and Veronafiere. Veronafiere reserves the right to reproduce or to authorise the reproduction of general or detailed exteriors and interiors. Cameras of all kinds may only be taken into the Event with written permits issued by the Organiser. The Organiser is not responsible for eventual unauthorised reproductions of stands or goods on display.

Veronafiere is in no manner responsible for any activities by exhibitors during the Event and in particular as regards the exhibition of products which infringe industrial copyright or any act by Exhibitors of unfair competition. The Organiser has decided to implement the "Intellectual and Industrial Property" service. Acceptance of these general regulations by the Exhibitor involves acceptance and implementation of the Regulations of the Intellectual and Industrial Property Service and an undertaking not to obstruct their operation.

12) OFFICIAL ADVERTISING AND PUBLICATIONS

12.1) Official Catalogue and Other Publications

The Organiser reserves the exclusive right for the publication and sale of the Official Catalogue of the Event. The Organiser may also print and distribute other publications of various kinds for which it reserves the right to illustrate and promote the event at any time and in any context.

The Official Catalogue will include information about Exhibitors whose "Catalogue Entries" (and whose Registration Applications have been duly accepted) are duly submitted in the dedicated page in the Exclusive Area and received **by and no later than 6 July 2018**.

On payment, Exhibitors may eventually add -using the specific order form and against prior authorisation of the Organiser- further technical indications and advertising inserts.

The Organiser and its consultants are not responsible whatsoever for eventual errors or omissions that may arise in the Catalogue or other promotional publications prepared for the Event. The Organiser is equally not responsible for eventual printing errors of advertising announcements reproduced from material not meeting the necessary requisites for correct reproduction nor for the contents of such advertising announcements.

The Exhibitor exonerates and expressly releases Veronafiere from any liability arising from misrepresentation as well as from false and misleading statements entered and signed on submission of the registration application and of the catalogue entry form.

Veronafiere reserves the right to modify - at its complete discretion - **advertising positions already agreed with advertising Exhibitors whenever technical requirements make this necessary.**

The Organiser cannot guarantee inclusion of Exhibitors' data/entries and/or advertising in the printed Official Catalogue after July 2018.

12.2) Direct and Indirect Advertising

Exhibitors may only carry out promotional action on their own stands for their own and represented companies, provided that such action conforms with dispositions of law, public security standards, the General Regulations and the Technical Regulations of Veronafiere. The distribution of catalogues, price lists or other promotional material may be carried out by the Exhibitor **exclusively in its assigned exhibition area**. It is also forbidden to distribute leaflets, propose subscriptions or other activities that may disturb or damage the image of the Organiser or the correct holding of the Event. The Organiser reserves the right, at its complete discretion, to prohibit or interrupt the display and/or distribution of promotional/advertising material and/or messages that do not conform with current legislation or which in any case are not appropriate or in keeping with the event itself.

It is also forbidden, unless expressly authorised by Veronafiere, **to display posters, trademark, logo and/or objects and products**, even for merely indicative purposes, **on behalf of companies not listed in the Registration Application and not duly enrolled as Co-exhibitors and/or Represented Companies.**

12.3) Billboards and Signs

Advertising tax for posters and signs less than 4 metres above ground level is included in the "Registration Fee". The Organiser will undertake required procedures in this regard.

Advertising posters and signs installed at more than 4 metres above ground level, must uphold the standards envisaged by the Technical Regulations and are subject to the written approval of the Organiser and the payment of the relative advertising fees as well as payment of the Local Council Tax. The "Exhibitor Services Manual" includes the relative order forms to fill out and send to Veronafiere with indications concerning billboards and advertising fees. The Organiser declines any and all responsibility concerning eventual sanctions that may be issued as per law for advertising space not declared by Exhibitors in these forms.

12.4) Audio-Visual and Broadcasting Equipment - Live Performances - Sound Levels

Exhibitors holding live performances at their stand during the exhibition must receive prior approval by Veronafiere and by S.I.A.E. A copy of S.I.A.E.'s authorization must be made available at the Exhibitor's booth in case of inspections carried out by S.I.A.E. personnel.

Promotion/advertising using visual, audio-visual, audio and similar equipment with or without sound (TV, personal computer, CD players, DVD players, radio, maxi-screens and others) is subject to the approval of the Organiser and the payment to it of the advertising fee indicated in the specific form in the "Exhibitor Services Manual".

The use of audio communications must NOT disturb neighbouring Exhibitors and the sound level shall ensure a suitable climate for full performance of commercial activities and, in any case, may not exceed 80 db. The Organiser, moreover, may require the exhibitor (by means of written notification or report by its appointed persons) to reduce sound levels below 80 db whenever, at the complete and exclusive discretion of the Organiser itself, the sound level generated by the equipment of the exhibitor in question is harmful and/or in any case a disturbance to the activities of other operators in the vicinity. Sound levels will be controlled using a sound meter around the perimeter of the stand by personnel authorised by the Organiser.

In the event of non-observance of the foregoing dispositions, including nonobservance of any invitation to reduce sound levels below 80 db, the following sanctions are envisaged:

- First infringement - verbal warning;
- Second infringement - written notification;
- The third infringement and thereafter - interruption of the electricity supply (without any right on the part of the exhibiting company to reimbursements or compensation of any kind). The interruption of the electricity supply will take place with advance notice of 15 minutes and may last for a maximum duration of 3 hours, at the complete discretion of the Organiser.

The Organiser may not be held liable in any way whatsoever for any damage, of any nature and kind, caused to the exhibiting company and/or material on display by the application of the sanctions envisaged in the event of non-fulfilment of the dispositions as per this article. Over and above the foregoing dispositions and over and above the efforts of the Organiser to ensure their observance by exhibitors, Veronafiere may not be held liable in any way whatsoever if any different and illegitimate conduct by an exhibitor should cause damage to other operators.

Any controversies must be resolved directly between the exhibitors themselves, whereby the Organiser is exempt from any liability and/or responsibility.

13) VIGILANCE AND INSURANCE:

13.1) General Vigilance

Custody and surveillance of stands is the responsibility of respective Exhibitors, for the entire time the halls are open, during the Event itself and during set-up and dismantling stages. Inasmuch, companies exhibiting easily removed objects are advised to be present on their stands at all times throughout the day.

The Organiser, in its own interests and for its own requirements, organises a routine day and night vigilance service in the areas used for the Event, without accepting any responsibility for eventual thefts or damage to the goods/assets on show on the stands or in any case present in the Exhibition Centre.

With reference to the Article 134 of the TULPS and D.M. 269/10 concerning the activities of **supervision and transportation of cash and values**, in order to prevent the occurrence of crimes against property and people, despite of exhibitors and operators, who during the exhibitions show their products or need to handle sums of money, we invite to read carefully the relevant legislation with the maximum attention.

These regulations may require that the handling of large sums of cash and/or the safekeeping of value goods are entrusted exclusively to private security companies that, in compliance with the current legislation, will provide the collection and transport of cash and/or supervision of any value goods on the exhibition with its own personnel and appropriate transports.

Video-surveillance

Video surveillance systems are installed throughout Veronafiere.

They are used for the following purposes:

1. security;
2. safeguarding property;
3. control of unauthorised access.

Processing of video surveillance data will have the exclusive purposes defined at the previous paragraph. Processing will be performed in terms of total correctness for specific (security, protection of property, control of unauthorised access) and legitimate (as per article 13 of Italian Legislative Decree 196/03 and P.G.P. 8.04.2010) purposes. These concepts are explicitly notified to all interested parties by means of suitable informative posters. Article 4 of Law 300/70 (Workers Statute) is also expressly observed.

Veronafiere undertakes to uphold the principle of necessity in such processing.

Superfluous use and excessive redundancy are therefore excluded.

The video surveillance system is required for the following reasons:

- Safety of persons during exhibition events.
- Protection of Veronafiere property in view of the large exhibition area and halls that remain partially unsupervised overnight in periods between one exhibition and the next.
- Protection of exhibitors' property overnight during exhibitions.
- Physical security during assembly and disassembly operations involving stands and equipment in general before and after exhibition events.
- General prevention of unauthorised access to the exhibition perimeter and exhibition areas.

Recorded images are not directly visible to third-parties.

Conservation of recordings over time is considered useful for attaining the intended result, except in cases of extension envisaged by disposition of the Privacy Ombudsman dated 8 April 2010, and will be retained after such period only if offences occur or in relation to investigations by legal authorities or the police. The system is accessible only to authorised persons and is fitted with the minimum safety measures envisaged by Italian Legislative Decree 196/03.

As envisaged at item 3.1 of the disposition of the Privacy Ombudsman dated 8 April 2010, appropriate notices have been installed in areas covered by surveillance.

These notices:

- are located in places subject to such surveillance or in the immediate vicinity of the cameras;
- have a format and a position that ensure total visibility.

Data collected will be used for purposes of security and access control. Data will not be used for any other purpose.

13.2) Insurance

The Organiser will include in its insurance convention agreements all Exhibitors which have duly completed the Registration Procedure and finalised payments due from the start of the set-up stage through to the end of the dismantling stage, with insurance contracts covering the following risks

- Civil liability for Third-parties - max € 2,500,000.00
- Global damage insurance:

- furnishing and set-ups of halls, machinery, equipment and goods € 25,825.00
- electronic equipment in general, audio-visual, photographic and office equipment € 775.00
- theft and robbery € 5,165.00
- flat-rate 10% - min. € 500.00
- breakage of fragile objects € 1,550.00
- Absolute flat-rate € 258.00

As regards Direct Exhibitors in charge for collective areas (for example: National Organisations, Public Authorities, consortia, etc...), the foregoing maximums sums shall apply to the overall group and not to each single co-exhibitor participating in the collective area.

The Direct Exhibitor may require for its co-exhibitors an Expansion of the basic insurance policy through the specific form included in the "Exhibitor Services Manual".

Whenever the Direct Exhibitors also require more precise coverage, insurance for higher capital values or different risks, they may stipulate agreements with their own Insurance Companies, or through Veronafiore Purchasing Service (Tel.: 00390458298155; fax: 00390458298197; email: marmomac@veronafiore.it)

at their complete disposition for any and all further information and integration. For more details, refer to the information and forms included in the "Exhibitor's Services Manual".

Exhibitors in any case have both civil and penal liability for all damage to people and things caused by equipment, structures or anything else present in the areas made available to them, including personal responsibility equally extended to collaborators and/or appointed persons.

Validity: insurance coverage begins 6 days prior to the start of the event and ends 6 days after the end of the event.

Notification of theft: the Insured Party shall immediately notify the Operative Services of the Exhibition Centre and, in the event of theft, also present notification to the local Judicial Authority or to the Police by and no later than 48 hours after the incident. For compensations exhibitors should contact: Veronafiore Purchasing Service (+390458298155; fax: +390458298197; email: marmomac@veronafiore.it), enclosing both a copy of the report notifying the incident to Public Authorities (i.e.: Police) and a detailed report of the occurred event.

Non-fulfilment of one of these obligations may involve the total or partial loss of right of indemnity, as per Article 1915 of the Italian Civil Code.

14) BANS AND MISCELLANEOUS

14.1) Bans

Over and above the bans already defined in the specific articles of these General Regulations and the Technical Regulations, it is explicitly forbidden to:

- exhibit products not included in the Registration Application and in any case not conforming with the trade sectors of the Event** (Article 3), unless specifically authorised by Veronafiore;
- begin dismantling operations of exhibition spaces prior to the closing timetable** (5:30 p.m.) **on the last day of the Event.** Companies that begin dismantling prior to the foregoing term may suffer a penalty of € 1,000.00 + VAT;
- use the brand/trademark of the Organiser without written authorisation;
- distribute advertising material (magazines, catalogues, booklets, etc...) not related to the Exhibitor who, in any case, may only distribute such material in the assigned stand area;
- conduct any kind of political propaganda in the exhibition centre;
- promote the Company and/or brand through image promoters/personnel outside the exhibit space assigned;
- make direct sales of materials on display**, except for the "Ornamental Stone" sector located in the Centroservizi Arena;
- display prices** on goods and products;
- exhibit used or second-hand products, unless written authorisation is given by the Organiser;
- allow products and materials to leave the Exhibition Centre during the course of the Event, unless permitted otherwise in writing by the Organiser and except for the "Ornamental Stone" sector located in the Centroservizi Arena;
- perform any kind of catering activity on stands and in the Exhibition Centre, unless express written authorisation is issued by the Organiser;
- use ovens/cooking tops or other gas-fired equipment inside the Exhibition Centre as a whole.
- start or cause fires or introduce explosive material, detonating, hazardous or unpleasant-smelling products, or any and all other items in any case likely to cause damage or disturbance;
- bring dogs into the Exhibition Centre, except for guide-dogs accompanying blind persons;
- circulate with or park vehicles of any kind inside the areas dedicated to the Event;
- park motor vehicles overnight (even in the event of breakdown) inside the exhibition centre;
- cause harm or disturbance of any kind to the proper holding of the Event, on pain of immediate exclusion from the Exhibition Centre;
- remain on stands and in the exhibition centre later than the closing timetable of the Event or at times other than those authorised without special written permits issued by the Organiser;
- apply loads to the shell scheme stand structures provided by Veronafiore and to the halls (walls, beams, lighting pillars, door and window frames) without the specific authorisation of the Organiser;
- to make holes, insert nails and/or screws into the ready-to-use/shell scheme structures provided by Veronafiore or any other internal and external surface of the halls and exhibition centre facilities;
- to modify/tamper with the electrical plant and system provided by Veronafiore and/or move individual components as well as make direct connections to these circuits. Every modification that may be necessary must be implemented by the personnel of Veronafiore against prior request;
- exhibit aerostatic balloons and/or similar inflatable structures in inside and outside areas** without the express written authorisation of Veronafiore;
- exhibit marble blocks inside the halls;**
- overlap marble blocks in outside areas without express authorisation of the Organiser which will be issued following presentation of appropriate certifications of static suitability signed and stamped by an accredited professional;
- leave loads suspended from the arms of cranes, hoisting systems and devices, etc. during the Event or outside its timetable;
- to leave in the common areas and corridors any waste material deriving from the activities of stand construction and dismantling.** Removal operations and the subsequent transport and disposal of the waste material quoted above are purely the responsibility of individual exhibitors and/or of their appointed stand contractors. In the event of infringements noted by Veronafiore inspectors and surveillance personnel, the Organiser will stop stand installation activities until the exhibitor and/or stand contractor will not complete removal and disposal of all waste materials. Alternatively, the

Exhibitor and/or stand contractor may order and request waste removal and disposal service directly at Veronafiore offices, upon estimate and payment.

Repeated or serious infringements of the bans in these General Regulations, the Technical Regulations or the dispositions issued by the Organiser will entitle the latter to resolve contractual agreements with the Exhibitor, as well as to exclude the Exhibitor from the Event without the latter having any right to reimbursement and/or compensation; in any case, the Organiser reserves the right to claim compensation for any further damage sustained. Veronafiore may also ask for sanctions up to € 1,000.00 + VAT and exclude from future events Exhibitors notified of such infringements of the bans indicated above.

14.2) Miscellaneous

- Exhibitors have both civil and penal liability for all damage to people and things caused by equipment, structures or anything else present in the areas made available to them, including personal responsibility equally extended to collaborators and/or appointed persons.
- The Technical Regulations, the Intellectual and Industrial Property Service Regulations and the standards for technical supplies included in the relative forms in the "Exhibitor Services Manual" are and form an essential, integral and comprehensive part of these General Regulations.
- The submission of the Application Form which implies the acceptance of these General Regulations requires the Exhibitor to uphold the Technical Regulations in full (which are always available from the offices of the Organiser and included in the "Exhibitor Services Manual"), of which the Exhibitor hereby declares awareness.
- According to these regulations, Veronafiore and the Exhibitor agree that any subsequent communication by the Exhibitor to Veronafiore may be made by means of electronic correspondence (e-mail). If the on-line contact between the Exhibitor and Veronafiore concerns purchases or requests for the supply of services, such on-line contacts, in the manner indicated by Veronafiore's computer system, will constitute a formal order for said services or purchases with debit and issue of relative invoice.**
- Veronafiore promotes the importance of safeguarding industrial and intellectual copyright as essential rules for fair competition on the industrial market and, in particular, during its exhibitions. Veronafiore is in no manner responsible for any activities by exhibitors during the Event and in particular as regards the exhibition of products which infringe industrial copyright or any act by Exhibitors of unfair competition. To this end, Veronafiore has decided to promote every useful initiative to strengthen respect of industrial and intellectual copyright, in particular through the implementation of the "Industrial and Intellectual Copyright Service". On accepting these Regulations, the Exhibitor declares its adherence to the Regulations of the Industrial and Intellectual Copyright Service, to which integral reference is made; these dispositions are binding and compulsory for participating exhibitors, who thereby undertake to uphold its implementation and not to obstruct its operation. The fact that the Organiser or third-parties may provide Exhibitors during the exhibition with free-of-charge or on-payment services, including those of a legal nature, which Exhibitors may utilise to safeguard their interests in respect of behaviour by other Exhibitors does not involve any responsibility by Veronafiore in relation to such behaviour or to the performance of such services.
- Exhibitors are required to ensure strict observance of the entire current regulatory system as regards the protection of the health and physical integrity of workers, fire prevention, accident prevention and protection of electrical plant for the entire duration of exhibition activity, as follows: stand set-up stages, the actual Event and dismantling, and every other related activity. The Exhibitor also undertakes to observe and ensure the observation of the Technical Regulations defined by the Organiser by all companies working on its behalf during set-up/dismantling stages and in relation to any other associated activity.
- Veronafiore reserves the right to define, even in derogation of these General Regulations, appropriate standards and dispositions to ensure proper holding of the Event and performance of internal services. These standards and dispositions are integrally equivalent to these General Regulations and are inasmuch compulsory.**
- In the event of force majeure and in any case for reasons beyond the control of Veronafiore, the date of the Exhibition may be changed and the exhibition itself may even be cancelled without any liability on the part of the Organiser.

15) NOTIFICATION AND CONSENT AS PER D.LGS 196/2003

Pursuant to Legislative Decree no. 196/2003 of the Personal Data Protection Code, Veronafiore S.p.A., as Data Controller, provides you some information regarding the use of personal data.

1. Purposes of processing

Personal data are processed within the institutional activity of Veronafiore, for the following purposes:

- purposes for which the applicant is not required to give consent:
 - purposes strictly related to the management of actual and/or potential

- customer relationships (e.g. acquisition of preliminary data at the conclusion of a contract; carrying out tasks and services on the basis of the obligations arising from the contract, etc.) and credit protection (assignments to debt collection companies, factoring companies and/or banks);
 - purposes connected with the obligations under laws and regulations as well as regulations issued by authorities with these competences (e.g. Fiscal regulations, statistics regulations, etc.);
- b) purposes connected to the development of Veronafiery, for which the data subject has the right to give or deny consent. This category includes the following activities:
- developing customer profiles;
 - sending of communications, information, newsletters, research, and advertising materials, even customized, regarding the exhibitions organized by Veronafiery and performance of market surveys using automated contact means (e-mail, fax, sms) as well as traditional contact means (paper mail, operator-assisted phone calls);
 - sending of communications, information, newsletters, research, and advertising materials, even customized, regarding specific products and services of others using automated contact means (e-mail, fax, sms) as well as traditional contact means (paper mail, operator-assisted phone calls).

2. Personal Data Provision

The provision of data to achieve the purposes of processing specified in paragraph 1a) of the information is required. In the event of failure it will not be possible to conclude the contract and perform the services required by you.

The provision of data to achieve the purposes of processing specified in paragraph 1b) of the information is optional. In the event of failure there will not be consequences in relation to the conclusion of the contract or to the services required.

3. Processing modalities

The processing of personal data is carried out through computer and manual tools, in a way strictly coherent with the purposes set out above.

4. Categories of subjects to whom the data may be communicated

To achieve the purposes of processing specified in paragraph 1 of this information, your personal data may be processed by the employees and associates of Veronafiery as persons in charge of the processing and data processors.

For carrying out the activities listed in paragraph 1 a) Veronafiery also addresses to:

- a) Companies/enterprises/external companies carrying out activities closely related to the management of the relationship between Veronafiery and the customer. These mentioned above act as data processors. The data processed by these companies have the following purposes:
 - provision of services relating to the exhibitions (organizational, technical, logistics, insurance, etc.);
 - printing of the official catalogs of exhibitions;
 - printing, mailing, posting and delivery of customer communications;
 - on behalf of Veronafiery, acting as agents, brokers or similar roles, promotion of the acquisition of visitors and exhibitors to shows and events;
 - on behalf of Veronafiery, promotion of services related to the trading activity of visitors and exhibitors.
- b) Companies/enterprises/external companies carrying out activities closely related to the management of the relationship between the entity and the customer. These mentioned above act as data controllers:
 - subjects providing for the supervision and safety of the Exhibition Centre of Verona;
 - individuals and/or companies performing debt collection, factoring companies, banks.

To achieve the purposes of processing specified in paragraph 1 b) Veronafiery also addresses to:

- a) Companies/enterprises/external companies or subsidiary of Veronafiery performing activities functional to those of Veronafiery that operate as data

processors. This latter is performed by these entities for the following purposes:

- send to customers communications, information and advertising material regarding the exhibitions annually organized by Veronafiery;
- send to customers communications, information and advertising material regarding products or services of third parties;
- on behalf of Veronafiery, carry out market surveys on representative samples of clients.

5. Scope of dissemination

In the event of a successful conclusion of the contract for the participation in exhibitions, in accordance with what is expressly provided in the General Rules, the organization will include personal data in the Official Exhibition Catalogue, which will be nationally/internationally disseminated. The data provided by the exhibitors may be disseminated by Veronafiery S.p.A., through IT media, including multimedia. These data will allow visitors and exhibitors to detect the position of the stands at each event and get to know the product and/or exhibition details related to the exhibitor.

6. Rights under article 7 of Legislative Decree no. 196/2003

We inform that article 7 of the abovementioned Decree allows for specific rights. In particular, the data subject can get by the Data Controller the confirmation of the existence or not of personal data and that these data are communicated in an intelligible form. The data subject may also request to know the origin of the data as well as the logic and purposes upon which the processing is performed, to obtain the cancellation, transformation into anonymous form or blocking of data processed in violation of the law, and the updating, rectification or, if interested therein, integration of the data. The data subject may oppose, in whole or in part, on legitimate grounds, to the processing of personal data concerning him/her, even though they are relevant to the purpose of the collection, to oppose free of charge, in whole or in part, to the processing of personal data concerning him/her, where it is carried out for the purpose of sending advertising materials or direct selling or else for the performance of market surveys or commercial communication performed through automated contact means (e-mail, fax, sms) as well as traditional contact means (paper mail, operator-assisted phone calls). If you should prefer the processing of your personal data carried out for the aforementioned purposes to be performed through traditional contact means only, you may oppose to the processing of your personal data performed through automated contact means. To exercise these rights please contact the Data Controller by sending a notice to the address below or at privacy@veronafiery.it.

7. Data Controller and Data Supervisor

The Data Controller is Veronafiery S.p.A. with registered office in Viale del Lavoro no. 8 - 37135, Verona (VR) - Italy; Phone: +390458298111 - Fax: +390458298288 - E-mail: info@veronafiery.it.

The Data Supervisor is the Manager pro tempore of Human Resources Planning and Development Department.

The complete list of data processors is available at the Data Controller.

Last update: October 2013

CONSENT

In relation to the information given in accordance with article 13 of Legislative Decree no. 196/2003, we express our consent to (*tick/flag the appropriate box*):

- develop customer profiles;
- send communications, information, newsletters, research, and advertising materials, even customized, regarding the exhibitions organized by Veronafiery and perform market surveys using automated contact means (e-mail, fax, sms) as well as traditional contact means (paper mail, operator-assisted phone calls);
- send communications, information, newsletters, research, and advertising materials, even customized, regarding specific products and services of others using automated contact means (e-mail, fax, sms) as well as traditional contact means (paper mail, operator-assisted phone calls).

16) COMPLAINTS AND FORUM

Any claims must be presented in writing to the following address: Veronafiery S.p.A. - General Management - Viale del Lavoro 8 - 37135 VERONA. Any and all controversies will be referred exclusively to the Courts of Verona.

As per and to the effect of Articles 1341 and 1342 of the Civil Code, the Exhibitor specifically approves the following clauses:

- 3) Enrolment Requisites;
- 4) Advance confirmation deposit and imputation of payments to settle prior debts;
- 5) Right to suspend access to the Exhibition Centre if proof of payments due is not presented;
- 6) Assignment of the show area and the faculty to change the assigned area;
- 7) Penalty for non-participation at the Event;
- 8) Waiver of responsibility for stand projects and set-ups;
- 8.1) Termination in the event of non-occupation of stands;

- 8.2) Clearance of stands, expenses and risks of transfer and storage of goods, even c/o Veronafiery Warehouse; penalty for non-clearance;
- 10) Waiver of responsibility for handling machines and accidents;
- 11) Exemption of responsibility for unauthorised production of images and unfair competition;
- 12) Exemption from responsibility for publications and advertising;
- 13.1) Exemption of responsibility for vigilance;
- 14.1) Right of resolution of the relationship following infringement of Exhibitor obligations;
- 14.2.4) Online purchases and/or online services orders;
- 14.2.8) Right to change the date of the Event;
- 16) Exclusive forum.